

We hope that your child has settled into life at Hillview School and has started to find her feet. Students are looking very smart and appear positive and confident when travelling around the school.

We aim to keep you up-to-date with your child's progress through various methods. You will always receive texts and emails from the school but would like to introduce you to the app 'MyEd' that supports all communication and information from the school. The app is available for use on a smartphone or tablet, as well as computer, and gives you access to:

- Progress reports
- Attendance
- Timetable
- Absence
- Achievements
- Behaviour
- Links to school partners' websites, e.g. ParentPay, Box Office and parents' evening bookings
- Online forms for completion and submitting, such as trips, to avoid the requirement for printing
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A short video of the app can be viewed [here](#) . For any technical issues, there is a Contact Us sheet at the bottom of the website to complete and support can be provided to see you through the process.

The system uses your mobile phone number registered with the school as a unique identifier when setting up the app so it is vital that you ensure we have the correct information. The system will send emails and messages to all people registered on our school database as having parental responsibility for a child, including messages about attendance. Therefore, if you do not reside with your child and do not want to receive messages please let us know. If you do need to change your contact information, we would request that you do this as soon as possible. In each case, send an email to admin@hillview.kent.sch.uk and the system will be amended accordingly.

The app has a messaging facility which is free to use. Also, if you prefer to receive communication translated into your home language this is possible.

The MyEd app is available for both Apple iOS and Android devices and can be found using the links below:

- Step 1 - Go to your App Store on your phone or tablet
- Step 2 - Search for My Ed
- Step 3 - Download the Free app

[Apple iOS App](#)
[Google Android App](#)

Once you have installed and opened MyEd, search for Hillview School for Girls and follow the simple instructions to identify yourself. Please note that once installed it can take up to 24 hours for the system to setup the direct link with your child's details.

We hope that you enjoy using the app and find it a useful communication system.